(ISC)2 policies for CISSP Examination

Terms and Conditions

Important: Please go to the Pearson VUE COVID-19 Update web page the day before your exam to review the latest face mask policy and other health and safety measures required at your test center.

By scheduling your test appointment, you agree to comply with these requirements. You will be asked to acknowledge these conditions and requirements upon arrival at the test center.

Admission Policy

Plan to arrive at your test center at least **30 minutes** before your exam start time. To check in for your appointment the following is **required**:

- Show **two (2)** valid, unexpired forms of personal ID (examples include: government issued ids, passports, etc.). Both must have your name (exactly as it appears in your exam registration) and signature, and one of the two must have your photo. For more information about acceptable IDs please visit: https://www.isc2.org/Register-for-Examand look under What You Need to Bring to the Test Center tab for more information.
- Provide your signature.
- Submit to a palm vein scan (unless expressly prohibited by law).
- Have your photo taken. Hats, scarves, and coats may not be worn for your photo. Additionally, you may not wear these items in the test room.
- Leave your personal belongings outside the testing room. You will have access to secure storage. As storage space is limited, please plan appropriately. Pearson VUE test centers do not assume responsibility for your personal belongings.
- Receive a short orientation from the Test Administrator (TA). After the orientation, the TA will escort you to a testing station.
- Sign and agree to the Non-Disclosure Agreement that will be presented at the beginning of your exam. Please take a moment to review the agreement now so that you are familiar with it when you sit for your exam.

Reschedule Policy

- If you wish to reschedule your exam appointment, you must contact Pearson VUE**at least 24 hours prior** to your appointment. There is a $50 USD fee for exam appointment reschedules.
- Rescheduling an exam appointment with less than 24-hour notice will result in a no show and forfeiture of all exam and rescheduling fees.

Once scheduled you have up to 365 days to sit for your exam. Failure to sit for your examination within 365 days will result in a no show and forfeiture of all exam and rescheduling fees.

Cancellation Policy

- If you wish to cancel your exam appointment, you must contact Pearson VUE at least 24 hours prior to your scheduled appointment. There is a $100 USD fee for exam cancellations. Cancelling an exam appointment with less than 24-hour notice or missing your exam will result in a no show and forfeiture of all exam and rescheduling fees.

(ISC)² Terms and Conditions

- (ISC)² requires that all candidates for certification read and accept the terms and conditions set forth here:

https://www.isc2.org/uploadedFiles/Certification_Programs/CBT-Examination-Agreement.pdf

Candidates that do not agree to the terms and conditions will not be permitted to sit for any (ISC)² examination.

Non-Disclosure Agreement (NDA)

- Failure to read or accept the (ISC)² NDA agreement within the allotted five minutes will result in exam termination and forfeiture of exam appointment. Forfeiture of exam appointment also includes forfeiture of all exam fees. To take the examination at a later date you will be required to re-register for the exam and pay all applicable registration fees.

Important Information on (ISC)² Exams

- One of the benefits to candidates taking an examination via Computer-Based Testing is that most candidates receive their scores immediately upon completing their examination. In some cases, (ISC)² must conduct periodic psychometric analyses prior to releasing exam results. For the small number of candidates affected by this process, it is expected that candidates will receive their results within 6 -8 weeks following the exam.
- (ISC)² offers two types of computer-based exams – linear and adaptive – however neither exam type allows for candidates to skip an item, nor can items be returned to later during administration. Once an answer is confirmed it cannot be changed, reviewed, or revisited.
- Frequently asked questions (FAQs) and answers for common inquiries that can be found here:

https://www.isc2.org/Frequently-Asked-Questions.

Accommodations Policy

(ISC)² provides reasonable and appropriate accommodations for people who have a documented need for exam accommodations. Accommodations must be requested and approved by (ISC)² prior to scheduling your examination. If you wish to request an accommodation, please visit https://www.isc2.org/Register-for-Exam and look under the Requesting Special Accommodations tab for information and instructions on how to request an accommodation. Test accommodations are individualized and considered on a case-by-case basis. Once an accommodation is approved, (ISC)² will inform the Pearson VUE Accommodations team. Please allow up to three business days for Pearson VUE to receive this information. Then, contact Pearson VUE, so you can schedule your exam, contact information can be found at www.pearsonvue.com/isc2/contact.

Accommodations are not a guarantee of improved performance or exam completion. Once an initial exam appointment is scheduled, there may be a U.S. $50 USD fee to reschedule an exam with an approved accommodation.

Additional Information

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